

Buttery Feedback 20/1/16-27/1/16

<u>Date Submitted</u>	<u>Comments</u>	<u>Responses</u>
01/21/2016 08:58am	Is there a way of having sauces on the tables or after we've paid as sometimes it gets too busy and there is a long queue if someone is getting sauces by the till.	We are looking into bigger sauce dispensers. The problem with having them out of view is that they will end up on tables. The problem with having smaller bottles on tables is they would end up in rooms.
01/26/2016 02:43am	The cakes in the cafe are usually really nice but I had a coffee cake and it didn't really taste like coffee and there was way too much icing.	We will look at the recipe and the quantity of icing. Please let us know at the time if you are unhappy with a product
01/26/2016 02:45am	Can there be a standardised price for adding grated cheddar to things? I always want to add cheese to pasta or chilli and the serving staff seem to vary in what they charge. Thanks!	There is a standard price on the till for grated cheese it is 25p. Please let the duty manager know at the time if you are charged more. The only instance where you should be charged more is if you have clearly taken far too much.
01/26/2016 04:00am	Can we have more vegan food please? And maybe vegan cake in the cafe? (There's really not very much vegan food in the cafe, very few of the sandwiches/wraps are vegan and none of the toasties are.)	We now do Vegan Sausages in the morning along with Vegan sandwiches and wraps. We will always try to accommodate special dietary requests if nothing is immediately available.
01/26/2016 04:51pm	Really loved the fried chicken theme night today! Any chance that the BBQ baked beans could make a more regular appearance?	BBQ Beans will be back.