

Buttery Feedback 27/1/16-3/2/16

<u>Date Submitted</u>	<u>Comments</u>	<u>Responses</u>
01/28/2016 05:31am	The Gammon you do on Thursday lunchtimes is usually absolutely amazing, but today (28/01) it was far far far too salty for some reason, which was such a shame! Can it please go back to how it used to be?	Please let us know at the time and we can change it and contact the supplier if it is not up to standard.
01/28/2016 05:35am	Next time you do the Fitz and Chips night (which is really great), would you perhaps consider getting rid of all the paper packaging and just putting it on normal plates instead? I know it's supposed to be like a proper fish and chips takeaway, but every time I've been all it does is slow down the queue and create unnecessary paper waste. And it's really pointless having to unwrap the food immediately after it's been wrapped!! Surely it would be much more practical, and environmentally friendly, to just serve as normal?	Take the fun out of it why don't you! Yes we could serve it on plates but it is supposed to be a bit of fun. It is by far the most popular of the Theme Nights so I can only assume (as we have done lots now) that most students like it. There will always be a queue on Theme Nights as they are so popular. In using paper we save the planet by using less energy from the dishwasher.
01/30/2016 06:28pm	The dairy free options are usually great but sometimes there isn't any dairy free option (e.g. Sat 30th Jan 2016 dinner) and it would be great if there was. Thanks a lot!	Unfortunately we cannot plan a menu on the assumption that we may get somebody with a certain dietary requirement in. This could cause a lot of wasted time, energy and food. We will ALWAYS prepare (with sufficient notice) food for students with particular dietary requirements if they let us know they are coming in.
02/01/2016 09:09am	Really impressed by the improved range and frequency of vegan food in hall this year.	Thank you. We are always trying to improve our Vegetarian/vegan offering.
02/01/2016 09:52am	Mayonnaise please	There is always mayonnaise out. Please ask if you can't find it.
02/01/2016 02:01pm	Thank you for the range of things that you do! For the vast majority of meals, the buttery offers great quality and variety and at a reasonable price. Special shoutout to the servers who are always really polite, it's much appreciated!	Thank you. It's nice to get positive feedback